



PIONEER DISABLED CUSTOMER POLICY

Pioneer is constantly working harder to earn our customer's business. Part of this commitment is to assist disabled customers who may have difficulty refueling their vehicle.

When a customer with a disabled parking permit requires refueling at a facility that offers both Self Serve & Full Serve, the Full Serve attendant, upon request from the customer, will refuel the vehicle at a Self Serve dispenser and process the transaction for the customer. This service will be available during full serve hours only

At self serve only facilities, drivers with a disabled permit are asked to contact the station attendant who will make every effort to assist the driver in the refueling of the vehicle. In determining if they can assist, attendants must ensure that they comply with all company policies and government regulations.

Murray E. Hogarth
Chairman

Tim Hogarth
President & C.E.O.

Dated this APRIL 30, 2010